Florida PACE Centers
at Miami Jewish Health

Your Rights Upon Disenrollment

As a participant, you may disenroll from Florida PACE Centers at any time, with proper notice. Your benefits from Florida PACE Centers can be stopped if you choose to cancel your enrollment in the program. If you elect to cancel these benefits, your decision is a voluntary disenrollment. If you no longer meet the requirements for enrollment in the program, you will lose the benefits through an involuntary disenrollment. Florida PACE Centers will provide you with written notice in the event of an involuntary disenrollment.

Enrolling with Florida PACE Centers results in disenrollment from any other Medicare or Medicaid prepayment plan or optional benefit. Electing enrollment in any other Medicare or Medicaid prepayment plan or optional benefit, including the hospice benefit, after enrolling as a Florida PACE Centers participant is considered a voluntary disenrollment from Florida PACE Centers. If a Medicaid-only or private pay participant becomes eligible for Medicare after enrollment in Florida PACE Centers, the participant will be voluntarily disenrolled from Florida PACE Centers if he or she elects to obtain Medicare coverage other than Florida PACE Centers.

Voluntary disenrollment will be effective on the first day of the month following the date Florida PACE Centers receives the participant's notice of voluntary disenrollment. However, if the notice is received near the end of the month, the disenrollment may not be effective until the following month. This is due to the time it takes to coordinate payment termination between Medicaid and Medicare. Involuntary disenrollment will be effective the first day of the next month that begins 30 days after the day Florida PACE Centers sent you a written notice of the disenrollment.

Florida PACE Centers will work with Medicare (Centers for Medicare and Medicaid or "CMS") and Medicaid (Agency for Health Care Administration or "AHCA") to help facilitate the participant's transition and reinstatement in other Medicare and Medicaid programs for which the participant is eligible. This coordination will include making appropriate referrals and ensuring medical records are made available to new providers within 30 days.

Until enrollment is terminated, Florida PACE Centers participants are required to continue to use Florida PACE Centers provider services and remain liable for any premiums. Florida PACE Centers shall continue to provide all approved services until the date of disenrollment. Florida PACE Centers will not be liable for non-approved services with the exception of emergency services.